

## **NEW SMART WARRANTY-TERMS AND CONDITIONS APPLICABLE FROM 26<sup>TH</sup> OCTOBER 2015**

1. The new smart warranty terms and conditions will be effective from 26<sup>th</sup> October 2015.(The old smart warranty system which was effective from 02<sup>nd</sup> July 2015 up to 25<sup>th</sup> October 2015 has been cancelled with immediate effect).
2. This smart warranty offer to customers is a promotion activity which is subject to change from time to time.
3. The new smart warranty is Applicable for any Model of LG/Lenovo and Apple Mobile phone purchased from Abans or its Authorized Resellers or authorized operators only. These models and brands are subject to change time to time.
4. Drop damage, physical damage or cracks in the device display due to an accident will be covered under the SMART WARRANTY during the period of **06 months** from the date of purchase under the Replacement/Refund Policy (point # 12).
5. Damage due to spill of liquid or substance due to an accident will be covered under the SMART WARRANTY during the period of 06 months from date of purchase under the Replacement/Refund Policy (point # 12).
6. Abans has the right to reject a repair or replacement or refund after evaluation of the damaged phone. Smart warranty is strictly applicable for **Accidental drop and liquid damages only.**
7. Abans has the right to decide whether to repair or replace the accidentally damaged unit.
8. Replacements or repair will be done only **ONE TIME Free of charge** under this smart warranty cover.
9. Smart warranty will only be valid for the original customer only.
10. Once replaced/repared the item will not carry smart warranty.
11. Phones given free with other products are not covered under the smart warranty cover.
12. **Replacement/Refund Policy**

<b>Months(From Date Of Purchase/Delivery)</b>	<b>Refund(Credit Note)/Replacement</b>
0-3	100%
4-6	50%

13. Cash, credit card one swipe and credit card interest free sales will be issued a credit note to purchase another phone. This will be done only one time.
14. HP Sales Refund/Replacement will be done from the relevant Showrooms only. HP refund amount will be from the paid amount as at the RCC date.
15. Refund will be issued as a credit note only which could be utilized for the purchase of another mobile phone from Abans or its authorized key partners island wide.
16. Manufacturer's warranty will differ from smart warranty terms and conditions.
17. Manufacturer's warranty terms and conditions are mentioned on the Abans warranty certificate provided with the phone purchase.
18. Please log on to [www.abansgroup.com/www.buyabans.com](http://www.abansgroup.com/www.buyabans.com) for smart warranty terms and conditions
16. Terms and conditions apply.

